### ORTHOPAEDIC ASSOCIATES OF WAUSAU / PRO PHYSICAL THERAPY & HAND CENTER PATIENT REGISTRATION FORM

1. PATIENT INFORMATION			Today's Date	
Name			Social Security No:	
Address			Date of Birth	
City	State	ZIP Code	Employer	
Home Phone	Mobile		Preferred Method of Contact: Voice Text E	Email 🗌
Maiden/Former Name	Sex	x Email A	ddress	
Marital Status: Single 📃 Married 🗌	Divorced Wid	lowed Partne	er 🔄 Legally Separated 📃 Unknown 📃	
Race: White Black or African Ame	rican Asian Nat	tive Hawaiian or Ot	ther Pacific Islander American/Alaskan Native Unk	nown
Ethnicity: Latino/Hispanic Not F	lispanic or Latino 🗌	Other 🗌 Unknor	own	
Primary Care Physician				
Referred to us by				
Spouse or Parent Name		S	Spouse or Parent Home Phone	
Do you make your own health	care decisions?	Yes 🗌 No		
If no, who is your POA?				
Relationship			mber	

### 2. INSURANCE COVERAGE INFORMATION

ALL patients	Are you being seen for a work-related injury/condition?											
<u>must answer</u>	At this time, I,		<b>Circle One</b> – ij uninurkeu, dejuurt i	re completing this form on a system se inform the staff immediately if								
	Primary		Second	lary								
Insurance Carrier		<mark>Insura</mark> r	nce Carrier									
Employer		Employ	<mark>/er</mark>									
Insured's Name (Policyho	lder)	Insured	d's Name (Policyholder)									
Relationship to Patient	Birth Date	Relatio	nship to Patient	Birth Date								
Social Security #		Social Social	Security #									
Subscriber Identification #	<b>ŧ</b>	<mark>Subscr</mark>	iber Identification #									
Group #	<mark>Copay</mark>	Group	#	_ <mark>Copay</mark>								

## Workers Comp

Insurance Carrier	Insurance Carrier
Employer	Employer
Insured's Name (Policyholder)	Claim #
Relationship to Patient Birth Date	Date of Injury
Social Security #	Body Part
Subscriber Identification #	
Group # Copay	

#### 3. ASSIGNMENT AND RELEASE OF INFORMATION

Tertiary

**MEDICARE:** I request that payment of authorized Medicare benefits be made to Orthopaedic Associates of Wausau and/or PRO Physical Therapy & Hand Center of Wausau. I authorize any holder of medical information about me to release to CMS and its agents any information needed to determine these benefits or the benefits payable for related services.

#### Patient/Guardian

ALL PATIENTS: I hereby authorize the offices of Orthopaedic Associates of Wausau and/or PRO Physical Therapy & Hand Center of Wausau (OAW/PRO), to release any medical information required during the course of examination and treatment to my insurance company(ies), and I permit payment to OAW/PRO from my insurance for any benefits due for their services rendered. I permit a photographic or other facsimile of this authorization to be used in place of the original. I agree to pay those charges which may not be paid by my health insurance and are my responsibility per insurance benefits.

# I agree that OAW/PRO may request and use my prescription medication history from other health care providers or third-party pharmacy benefit payors for treatment purposes.

#### Patient/Guardian

Patient/Guardian

#### 5. PATIENT COMMUNICAITONS

4. PRESCRIPTION HISTORY

I authorize OAW/PRO to contact me at the phone number(s) and e-mail address I provided during my registration as a patient. OAW/PRO may contact me via phone call, text message, or e-mail. The messages may be automated, autodialed, prerecorded calls and/or texts to communicate appointment reminders, notifications regarding the availability of path or lab results, billing and collection information. I understand that I am not required to give the consent as a condition of receiving medical care or goods. I may revoke my consent to receiving such calls and/or messages at any time by contacting OAW/PRO in writing, by phone, or by following the automated prompts provided in those messages.

#### Patient/Guardian

#### 6. PRIVACY

I acknowledge I have been provided or offered a copy of the Privacy Practices of Orthopaedic Associates of Wausau/PRO Physical Therapy and Hand Center (OAW/PRO). These can also be accessed on our website at oaw-ortho.com.

#### Patient/Guardian

#### DISCLOSURE/DISCLAIMER OF OWNERSHIP

PRO Physical Therapy & Hand Center of Wausau is a division of Orthopaedic Associates of Wausau, and is fully owned and operated as part of their comprehensive services that they deliver for their patients. As an OAW patient, there is no obligation for you to receive physical therapy and occupational therapy services at our clinic, and as always, you have the right to choose any rehab provider or location that you desire.

Orthopaedic Associates of Wausau and PRO PT complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



Date

Date

Date

Date

Date





# OAW/PRO Respect Policy

At Orthopaedic Associates of Wausau and PRO Physical Therapy and Hand Center (OAW/PRO), we are committed to taking care of you. We have trained staff members to assist you with your entire experience at our clinics.

Because we know our staff work hard and care about patients, we expect all guests (patients or those accompanying a patient) of our clinic to treat our staff respectfully. Foul language or intimidating or abusive behavior will not be tolerated, in person or via telephone.

Please be aware that, should you act in a manner that is threatening, abusive or disrespectful to our staff, it will be considered grounds for dismissal from OAW/PRO.

I understand and acknowledge this policy.

<mark>Signature</mark>

Date





## **Patient Financial Policy**

Thank you for choosing Orthopaedic Associates of Wausau and/or PRO Physical Therapy and Hand Center! We are committed to providing you high quality care. Your clear understanding of our Patient Financial Policy is important to our professional relationship. Please ask if you have any questions about our fees, our policies, or your responsibilities.

#### **General Insurance Info**

- It is your responsibility to provide us with complete and accurate insurance coverage information, as we bill your insurance as a courtesy to you
- If accurate and complete information isn't provided before or at the time of service, you are responsible for the full balance
- If your insurance company requires a referral and/or preauthorization to come to our clinic, you are responsible for obtaining it
- If your insurance requires a copay, we will collect that copay at the time of service
- It is your responsibility to understand your insurance benefits, however, we are happy to help you with this
- Certain procedures will not be performed until insurance coverage has been verified, our office will work with you on this.
- If you are covered under an insurance contract, we are unable to provide additional discounts
- If you are not able to pay your balance in full, we offer payment arrangements

#### Self-Pay Accounts

- Patients without insurance coverage or patients with third party liability coverage
- A down payment will be required at the time of scheduling and will be applied to charges related to your visit
  - **OAW:** \$350 down payment at initial visit
  - PRO: \$150 down payment at initial visit and \$100 at subsequent visits
- You may be eligible for a discount, please contact our office for additional information
- If you are not able to pay your balance in full, we offer payment arrangements
- We do not participate in community care programs utilized by local hospitals

#### Workers' Compensation

- It is your responsibility to contact your employer/human resources department to report your injury
- To file a claim on your behalf, we require a claim number, phone number, contact person and name and address of the workers' compensation insurance carrier
- If this information is not provided, we will bill your primary health insurance. If you do not have health insurance, you will be responsible for the balance

#### **Minors**

- The parent or guardian is responsible for full payment and will receive the billing statement
- For divorced/separated parents, the parent presenting with the dependent is responsible for all charges. If the divorced decree indicates otherwise, the responsible parent must sign the financial policy and assignment of benefits on the patient registration form.

#### Surgeries and Other Services

 A partial payment prior to services may be required for higher cost procedures, our insurance department will work with you on this

#### **Collection Accounts**

• If we are unable to work with you to pay your balance and your payments default, we may turn your account over to a collection agency

#### Non-Sufficient Funds (NSF)

Check Policy – By using a check for payment, you agree to the following terms: In the event your check is dishonored or
returned for any reason, your account will be charged back the face value of the check plus the amount any applicable fees
as permitted by state law

If you have any questions or need clarification of any of the above policies, please contact our insurance department Monday through Friday, 8:00 am to 5:00 pm at 715-907-0900.

#### I acknowledge that I have read, understand and accept the about Financial Policy:





# OAW Prescription Refill Policy

It is the policy of Orthopaedic Associates of Wausau to refill medications, including narcotic pain medication(s), during regular business office hours only.

Please be aware that telephone calls to the office for refill requests can take up to 24 hours to process.

Please remember to ask for any medication refills at your office appointment.

I understand and acknowledge this policy:

<mark>Name</mark>

Date



Relationship to patient and reason for signing: \_



# **DISCLOSURE OF RECORDS**

This form is intended to identify those individuals (family members, close friends, or other persons) to whom we can disclose your protected health information or notify them regarding your care. This form will remain in force until you provide us with written notice otherwise.

I am the only person who	o is to have access to my medic	al and billing informati	ion.
Emergency Contact:			
Name			
Address			
Telephone	Relationship		
Emergency Contact Only	May Disclose Medical and Billing Information	May Disclose Me Information Onl	
Other Contacts for Disclosure of	o <mark>f Records:</mark>		
1. Name			Medical and Billing
Address			Medical Only
Telephone	Relationship		
2. Name			Medical and Billing
Address			Medical Only
Telephone	Relationship		
I agree that protected health in above-named individuals. This change it.	• • •	•	
Signed		<mark>Date</mark>	
If this form is being signed by a <b>Patient</b>	's Authorized Representative, please of	complete the following:	
Representative's Name			

### **ORTHOPAEDIC ASSOCIATES OF WAUSAU PATIENT HEALTH HISTORY FORM**

In order for us to obtain a complete medical history, it is important for you to fill out this form as completely as possible.

No 🗌

Full Name:	Gender:	Date of Birth:

Do you have an Advanced Directive? Yes

If no, would you like information on how to get one set up? Yes  $\Box$ 

Medication List: List prescribed medications, vi	S.	
Medication	Dosage	Reason for taking this medication

#### Allergies:

Туре	Reaction

#### Do you have any of the following:

Allergy to any of the following? Adhesive Tape Iodine Contrast Dye Metal Latex Family history of Malignant Hyperthermia	No No No No No		Yes Yes Yes Yes Yes Yes	Implanted devices:
Do you have any history of:				, , , .
<ul> <li>High Blood Pressure</li> <li>Frequent Headaches</li> <li>Ulcer</li> <li>GERD</li> <li>Stomach Pain</li> <li>Diabetes, type</li></ul>	ADHD Angina Heart Mu Sleep Ap Anemia Seizures	nea		<ul> <li>COPD</li> <li>Arthritis, type</li> <li>Cancer, type</li> <li>Excessive Bleeding</li> <li>High Cholesterol/ Lipids</li> <li>Blood Transfusion</li> </ul>
<ul> <li>Mental Illness</li> <li>Spinal Cord injury</li> <li>Blood Clots</li> <li>HIV/ AIDS</li> <li>Jaundice/ Liver Disease</li> <li>Kidney Disease</li> <li>Heart Attack</li> </ul>	Stroke Fainting Paralysis Eczema/ Raynaud Anxiety Depressi	Pso I's S	oriasis	<ul> <li>Thyroid Disease</li> <li>Sickle Cell Disease</li> <li>Asthma</li> <li>Bronchitis</li> <li>Numbness, location</li> <li>Tingling, location</li> <li>Other</li> </ul>

#### If you ever received a cortisone or steroid injection, please list the body part and how many times it has been injected.

Surgeries:		
Procedure	Hospital	Date

No 🗌

#### Family Health History:

Please list any problems that run in your family to include bad reactions to anesthesia, easily bruised or bleeding, diabetes, cancer, heart attack before age of 55, arthritis, etc.

	Age	Gender	Significant Health Problems		Age	Gender	Significant Health Problems
Father				Child		□ M	
						🗆 F	
Mother				Child		□ M	
						🗆 F	
Sibling		□ M		Child		□ M	
•		🗆 F				🗆 F	
Sibling		□ M		Grandparents		□ M	
•		🗆 F				🗆 F	

Bone Health: Check any of the below that you have had.

- □ Fracture from a fall or low impact injury
- □ Fracture of the wrist, spine or hip
- Vitamin D Deficiency
- □ Frequent falls

Long term use of steroids (Name of steroid and what you took it for)

Had a Bone Mineral Density Test (DXA Scan). If yes, when and where?

□ Had treatment for Osteoporosis. If yes, what and when?

Social History	<u>/:</u>														
□ Work in the provided the pro	he home	e?	🗆 Em	Employed (occupation)     I Student									Daycare	□ Retired	
□ Single		Married			Divorceo	b		Se	parated			Widowed			
Children?		No	🗆 Ye	es	How n	nany? _									
Do you live al	one?	🗆 No	□ Ye	es											
Exercise?	🗆 Da	aily	□ We	ekly	[	Mont	hly		Rarely		ΠN	ever			· · ·
What type of e	exercise	?													
History of sub	stance a	abuse?	🗆 No		🗆 Ye	S	What?								
Have you eve	r been o	or are you	current	ly on a	pain co	ontract?		lo		3	With W	hom?			
Current Tobac	cco Use	r? 🗆 🛛	No Ty	/pe:	🗆 Cię	garettes	: Packs	/quar	ntity per o	day _		E-Cig/	Vape	🗆 Sm	okeless Tobacco
Quit smoking?	P Intersection of the sear Intersection of the sear Intersection of the sear Intersection of the search Intersection of the searc							ss than 10 years							
Previously sm	oked		pack	s per d	lay for _			years	3.						
Drink alcohol?	?	🗆 No			aily	ly							imes per year		

\*\*\* ONLY COMPLETE IF YOU ARE HERE FOR PRO PHYISCAL THERAPY: \*\*\*

#### Patient Signature:

Date:

#### Reason for attending therapy? Date symptoms occurred: \_\_\_\_\_ Cause of your injury: \_\_\_\_\_ What makes your symptoms worse: Other: \_\_\_\_ What makes your symptoms better (please circle): Ice Heat Meds Rest Activity Massage Main Goal(s) for Therapy: Have you ever had treatment for this problem before: $\Box$ Yes $\Box$ No • If Yes, what kind of treatment have you had (please circle): PT OT Chiropractic Massage Therapy Other: What is your preferred learning style(s) (please circle): visual/seeing auditory/hearing tactile/doing (performance) Is this Worker's Compensation: Yes No How many hours a week do you normally work? \_\_\_\_\_\_ • Have you returned to work? $_{\odot}$ If yes, at what capacity? How many hours per week are you currently working? \_\_\_\_\_ Date: Patient Signature: